In the specifications:

Please replace the following paragraph (as appeared in the USPTO publication of this application No. 20060167699).

[0107] FIG. 5 shows the architecture of the messaging manager. The messaging manager 501 contains: the logic for its five main tasks 502-506, the profile database 507, the transaction database 508, and the user interfaces 509-512. The user interface 509 of the service provider management is intended for a service operator, the user interface 510 of the service management is intended for service providers, the user interface 511 of the user management is intended for end-users, and the user interface 512 of the customer care management is intended for customer care personnel. Through these user interfaces the service operator, service providers, end-users, and customer care personnel can access and modify their profiles stored in the profile database. A message router 513 communicates with an end-user 514 and a messaging service 515, and with the Messaging manager 501 via link 570. The messaging manager 501 receives messages from end-users and services via the message router 513.